

Proposal Project: Smart Navigation in Transport Interchanges: A Mobile App Case Study of Príncipe Pío

APP Name: A DÓNDE VAS?!

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O1 Project Background



02 Identified Issues & Objectives









Project Background:

- Why is relevant to implemented this in an interchange?
- Characteristics of the case study and relevance in the Transport Network



Principe Pio Interchange Station

Situated next to the River Manzanares, near the San Vicente roundabout, between the streets Cuesta de San Vicente, Paseo de la Florida, and Paseo del Rey in Madrid's Moncloa-Aravaca District - Argüelles Neighborhood

3.7M 270k Madrid City Moncloa-Aravaca District

The station also connects to major roadways, **including the A-5 (Carretera de Extremadura) and M-30**.





Principe Pio Interchange: Services



Lines 6, 10, and the Ramal branch Ópera -Príncipe Pío.

Line 6 is the busiest line in the system. Known as the "Circular" line. It connects with central Madrid, linking major neighborhoods, educational institutions, and transit hubs.



Commuter rail lines C-1, C-7, and C-10 provide additional regional connectivity.

C-1 is the most used. It connects **Madrid-Chamartín** with **Príncipe Pío**, passing through stations such as **Sol**, **Atocha**, and **Argüelles**.



Urban and Interurban Buses Lines

> 8 City Lines 22 Intercity Lines 2 Long-distances Lines



Station 2081

~ 15 Bikes



Principe Pio Interchange: Demand

- Príncipe Pío features the Centro Commercial Príncipe Pío, a shopping center located within the station complex, creating a convenient stop for shopping and dining.
- The station is located close to Madrid's historic and cultural sites, such as the Gran Teatro CaixaBank and Madrid Río park, the station is ideally situated for both daily commuters and visitors seeking to explore Madrid's vibrant cityscape.









3D Model





Identified Issues & Objectives



Identified Issues

Lack of schedule and frequency coordination between services: Challenges in ensuring smooth flow across modes, both in daily operations and during special events.

Passenger organization issues in waiting areas and commercial zones: Improved crowd management is needed in these areas.

Interaction with nearby infrastructure (A5 and M30) and impact on the Low Emission Zone (LEZ): Better integration with surrounding road networks is needed

Enhanced monitoring and maintenance practices: maintenance needs should be

Environmental management: Addressing noise, air quality, and temperature control within the interchange, to create a more comfortable environment.

Real-time information for operators and users can be improved: timely communication across different transit providers is needed.

Inadequate signage within the interchange: makes navigation difficult for users. Clearer directional signage would enhance user navigation.

La Comunidad de Madrid aumentó un 8% los usuarios de los intercambiadores de transporte público de enero a junio

La Comunidad de Madrid ha superado en los primeros seis meses del año los 47 millones de usuarios de los cinco grandes intercambiadores de transporte público que existen en la actualidad en la región. Esta cifra supone un incremento del 8% comparado con el mismo periodo de 2023.



24 agosto 2024

El área intermodal más utilizada ha sido Moncioa con 17 millones de pasajeros de enero a junio de 2024. En segunda posición se sitúa el de Príncipe Pío con 9,7 seguido del intercambiador de Plaza de Castilla con 8.6. Por último, la cuarta y quinta posición las ocupan Avenida de América con 7.8 y Plaza Eliptica con 4 millones, respectivamente.

MADRID

Indignación por las largas colas en el intercambiador de Moncloa para subir a la sierra

 Decenas de madrileños que optaron por el transporte público se queda sin poder subir a los puertos ante la afluencia masiva de gente





General Objective

To enhance user experience and improve wayfinding, signposting, and information accessibility within transport hubs, ensuring seamless and efficient navigation for all users, particularly those unfamiliar with the system.

Specific Objectives

Implement a dynamic, interactive mobile app that uses geolocation and real-time data to guide users from their current location to desired destinations within the transport hub, reducing confusion and frustration



Display real-time, accurate transport schedules, delays, and incidents across various transport modes (bus, metro, train) on the mobile app and digital screens located within the hub to ensure users have the most up-to-date information.



Integrate sensors or cameras to detect congestion levels in real time, allowing users to avoid overcrowded areas and optimize their route for a smoother, quicker experience.



Develop a platform that ensures data security and can be scaled to different transport hubs while maintaining consistent usercentric services. Ensure that the app incorporates robust cybersecurity protocols to protect user data.



Project Roadmap



Project Road Map



UJ

Develop an optimization and integrated model for Interchange management.

The Solution



Frontend: A DÓNDE VAS?!

Real-time alerts: Notifications about route

changes, delays, closed access points, or high congestion.

No alerts New alert

Interactive 2D/3D map: Detailed representation of the transit hub with real-time routes.

Points of interest:

Location of restrooms, ticket booths, ATMs, rest areas, and commercial establishments.







USER-CENTERED designed tool for new and concurrent users



Plan the route and follow directions inside the interchange station 🚺



Options for people with reduced mobility, indicating elevators, ramps, and escalators.

Allows the user to choose the preferred - mode of transport.

Routes organized by transport modes and sorted by shortest travel time to the destination.





Step-by-step directions:

Visual and voice guidance to reach the nearest platform, station, or exit.

Congested area:

Visualization of areas with high congestion in real-time. Congestion affects estimated time.

Estimated travel time:

Calculation based on distance, crowd congestion, and user mobility.



Transport modes information in real-time

Filter by transport mode and line.



Transport modes information menu:

Real-time information on transport schedules and route maps in a single menu.

3.41 · · · ·	
K Back Transport modes info	
BUS METRO	TRAIN
6 10 R 🚁	
R 10:34 ^{Ópera}	2 min
10:34 Puerta del Sur	2 min
6 10:35 Platform 1	3 min
6 10:38 Platform 2	6 min
10:38 Hospital Infanta Sofía	6 min
R 10:39 _{Ópera}	7 min
10:39 Puerta del Sur	7 min
6 10:40 Platform 1	8 min
6 10:43 Platform 2	11 min
10:43 Hospital Infanta Sofía	11 min
10:44 Puerta del Sur	12 min
6 10:44 Platform 1	12 min
R 10:45 _{Ópera}	13 min
6 10:48	16 min



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Route maps: Real-time information on transport schedules and route maps in a single menu.

Service status:

Real-time information about route changes or delays.



QR access





QR code to scan and navigate directly through the interchange station.

Add-on: Control panel for operators





Cameras information and location



People flow heatmap Real-time statistics



Sensors Analysis: Cameras

Domo Cameras:

- Integrated IA
- Yolo8-Detection

Bus station



AI video and audio analytics





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Backend



Information flow: Closed feedback loop, as the user's input (Request) is needed to execute the algorithm and generate the result.





DIGITAL twins infrastructures & cities



Agent-Based Simulation model (I)

The model could integrate AnyLogic (pedestrian flow simulation) with Revit (BIM model) and use real-time data from OAK-1 cameras to continuously update passenger movement and calculate estimated travel times.

Agent-Based Model

Each agent (e.g., a passenger) behaves autonomously and responds dynamically to changes in the system (they walk at different speeds and take different routes)

Social force model

Pedestrians in AnyLogic move according to a social force model. They choose the shortest route, avoid collisions with other objects by analyzing the current environment, and ^I make decisions on further movements.







Agent-Based Simulation model (II)



Project Cost Breakdown





Maintenance



- DT Platform Maintenance & Updates
- Cameras' Maintenance & Calibration
- Technical Support
- Content & Function Updates
- Server Maintenance
- Bug Fixes
- Performance Optimization
- Software Licenses & APIs
- Hosting Costs

BUDGETING CONSIDERATIONS

- Benchmark analysis based on similar projects in the country.
- Consultation with key industry players to refine estimates.
- Potential for future scalability and growth.



Conclusions



Conclusions

After analyzing the key issues at Príncipe Pío, we decided to prioritize improving user wayfinding, addressing people distribution, movement, and flow throughout the hub. Given the large volume of users, enhancing movement and reducing congestion became a critical focus.



Focused on improving wayfinding and addressing people movement within Príncipe Pío, a hub with high traffic, to facilitate smoother navigation and reduce congestion



The solution enhances the user experience, especially for people with disabilities, ensuring greater accessibility.



The Digital Twin system can be extended to other transport hubs, including larger facilities like airports, offering a flexible, long-term solution.



The solution minimizes confusion, reduces reliance on physical signage, and increases user independence, ultimately improving the hub's usability.



The system will streamline and optimize daily tasks for staff by providing real-time data, reducing the need for manual interventions, and improving operational efficiency..



The system can integrate additional services, such as parking or bike availability, and can scale to accommodate more transport modes and data sources, enhancing operational efficiency across different hubs.



